

IMAGINATION PLAY OUTDOOR PLAYGROUND AND FITNESS WARRANTY (ACTIV8, STANDARD, INCLUSIVE & ROYAL RANGE)

Imagination Play's warranty set out below is subject to the complete and final installation of the freestanding 'Playground Rules Sign' supplied at no charge on all combination playground units only. This sign will also be installed at no charge on all combination playground units that have contracted an Imagination Play installation team and upon suitable location positioning agreed to on the day of conducting works.

In addition to recommendations as stated in AS/NZS 4486.1:1997 Part 9.4 (Signs) our playground rules sign policy has the ability to increase all warranty items below to well beyond their time lines with significant reductions of improper usage.

Commencement warranty timeline of items below are initiated only and after receipt of our warranty acceptance form signed and dated which accompanies our maintenance schedule forms supplied upon final payments received.

Imagination Play warrants its products to be free from defect in materials or workmanship during normal use and installation in accordance with our published specifications. Imagination Play further warrants as follows:

Please note: For information regarding our timber range warranty please visit our [nature play timber warranty](#) section.

1. Limited 25-year Warranty – On steel and aluminium posts, all stainless-steel hardware clamps, T's, deck hangers, post caps, perforated steel decks, panels and roofs against structural failure due to defects in materials or workmanship.
2. Limited 5-year Warranty – On all Recycled Plastic Lumber On all rails, loops, rungs, fitness systems, roto-moulded and sheet plastic components, fun centres, fibreglass signage, all moving parts, border timbers and site amenities including all benches, tables, litter receptacles and bike racks against structural failure due to defects in materials or workmanship. On all roto-moulded and sheet plastics against colour deterioration of no greater than 33% pigmentation loss from new.
3. Limited 3-year Warranty – On premature wear of Nylon cable. Excluding cosmetic defects.
4. Limited 1 year Warranty -On all other moving parts, swing seats, springs, outer casings against premature wear due to natural deterioration or manufacturing defects and any other materials not covered above.

The above guarantee does not cover the following;

- Aesthetics and defects such as scratches, cracks, dents, etc.

- Damage due to fire, water, vermin, insect infestation, vandalism, misuse or exposure to extreme weather.
- Improper shipment, incorrect installation, misuse, exposure to extreme weather or environmental conditions.
- Theft or circumstances beyond IP's control (i.e. Acts of God)
- Lack of maintenance (refer to maintenance document supplied with order)

WARRANTY CONDITIONS REPAIR AND REPLACEMENT

First 12 Months – free freight with labour costs at Imagination Play's discretion.

After 12 Months – freight chargeable with labour costs at Imagination Play's discretion.

Warranty only applies if products have been installed and maintained correctly.

All playgrounds and fitness equipment require weekly washing with clean water, especially if under shade structures and/or in highly corrosive/saline areas.

Products installed in areas subject to atmospheric corrosion and close to water.

Products installed within 200 meters from the shore, will only be covered by half of the warranty period of the standard product in relation to defects caused by corrosion as stated above.

What are Atmospheric Corrosion Regions?

Atmospheric regions are categorised as A,B,C,D and are detailed in the AS 4312-2008 -

Atmospheric corrosivity zones in Australia:

<http://infostore.saiglobal.com/store/details.aspx?ProductID=996665>

A = rural inland areas (normal warranty applies) all other regions refer to standard.

A copy of this can be provided upon request