

Warranty & Maintenance Request - Digital Images

To assist Imagination Play in processing your Warranty & Maintenance request/s in a timely manner, we shall require digital images of the item or area of concern. As a guide, please follow the below instructions when sending images.

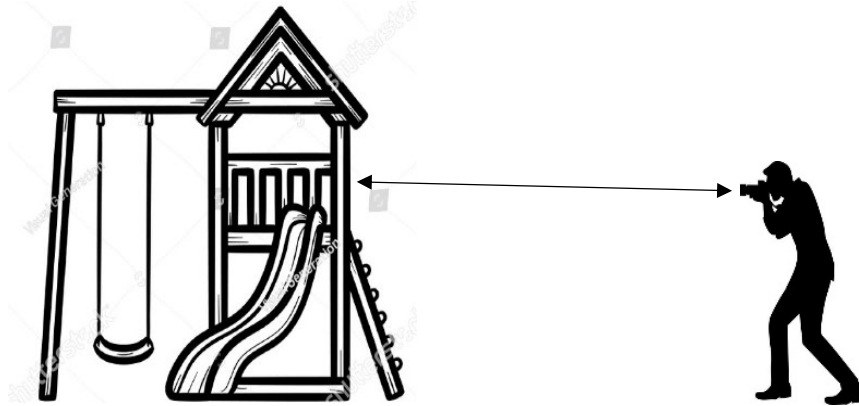
Photo of ID Plate:



Close up Images: Please take images from various angles at a distance of 300mm to 500mm showing the area of concern.



Distance Images: To be 2000mm to 3000mm showing reported concern in the context of the playground.



Different Angles: Please take images from various angles showing the area of concern.



Sending of Images: Please email all images as attachments. Sending images in the body of the will text effect the resolution of the image. Please insure images are well lit and in focus.

Thank you from Imagination Play.